

Lotto NZ instore self-exclusion form

If you'd like to take steps to manage your gambling and prevent yourself from purchasing Lotto NZ products instore, please follow these 3 steps:

1. Read and complete the form below
2. Attach proof of your identity (NZ driver's licence / passport or HANZ 18+ card*)
3. Attach a recent clear head and shoulders photograph of yourself
4. Email the form, proof of identity, and photograph to playsmart@lottonz.co.nz

* Please note your ID is required to ensure this exclusion request is authorised by you and will only be used for this purpose. Your name and photograph will be circulated to those people at Lotto NZ and Lotto NZ's retailers who are required to ensure your exclusion requirements and our obligations at law are met.

Name: _____
(First name/s) (Last name)

Email: _____ Contact number: _____

Address: _____

Treatment provider acting on behalf of a client: Y ☐ N ☐ (Check box)

Name: _____
(First name/s) (Last name)

Email: _____ Contact number: _____

Start date of exclusion: _____ (dd/mm/yy)

Period of exclusion: 6 months ☐ 12 months ☐ 24 months ☐ or Indefinitely ☐ (Please ✓ only one)

Region/s: (Note the whole of New Zealand is possible) _____

I would also like to be excluded from MyLotto online: Y ☐ N ☐ (Check box)

I understand by signing this document:

- I give consent for my photograph and personal information to be used by Lotto NZ and Lotto NZ's retailers for the purposes of identifying me and managing my exclusion order/s.
- I give consent for all Lotto NZ retailers in the regions selected above to display my photo and information in a secure place in store, only accessible to Lotto NZ operators. I understand my information will be managed in compliance with the Privacy Act 1993.
- I understand that if I attempt to buy a Lotto NZ product at any Lotto NZ store/s in the above listed regions, the store operator/s who identify me will not sell me any Lotto NZ products and will notify Lotto NZ that I have attempted to purchase any Lotto NZ product. In addition, I agree to Lotto NZ contacting me to do a welfare check should any attempt to purchase be made.
- I understand that in spite of Lotto NZ's best efforts to support me in my request to prevent the purchase of Lotto NZ products, it is possible that I could still purchase Lotto NZ products when I attempt to buy in-store.
- I understand this exclusion order will be effective as soon as the relevant retail store/s receive the order, and that this order cannot be revoked.
- I understand that if my exclusion ends after 6/12/24 months, I agree that 14 working days before the relevant end of the exclusion period, Lotto NZ will attempt to contact me to ask if I want this exclusion extended for another 6/12/24 months. I agree that if I do not respond to Lotto NZ's attempt to contact me (or otherwise notify them) before the exclusion end date, Lotto NZ will notify the relevant retail store/s that the self exclusion will end. Retailers will be instructed to safely dispose of my personal information and photograph.
- I understand that Lotto NZ may keep my personal details on record for as long as required to ensure it meets its requirements under the Gambling Act 2003, Public Records Act 2005 and otherwise at law. Lotto NZ agrees to ensure such information is held in a secure location in accordance with New Zealand's privacy laws.

Signature: _____ Date: _____

Should you prefer a service provider to process this exclusion on your behalf, visit www.safergambling.org.nz/help-and-support to find a provider near you. For more information please contact playsmart@lottonz.co.nz

